

Snowy Hydro 2.0 Segment Factory CSSI 10034: Public Complaints Register

Year: 2021

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March	0		
April	1	via community@futuregenerationjv.com.au	Truck operations
May	0		
June	0		
July	0		
August	0		
September	1	via community@futuregenerationjv.com.au	Noise and vibration
October	0		
November	0		X
December	0		

Year: 2022

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March	0		
April	0		
May	0		
June	0		

Complaints can be made to the following:
 Phone - Snowy 2.0 Community Information Line 1800 766 992 (1800 Snowy 2)
 Email - community@snowyhydro.com.au

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July	0		
August	0		
September	0		
October	0		
November	0		
December	0		

Year: 2023

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March	0		
April	0		
May	0		
June	0		
July	0		
August	0		
September	0		
October	0		
November	0		
December	0		

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Year: 2024

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March	0		
April	1	Via 1800 project line	Noise
May	1	Via 1800 project line	Truck operations
June	0		
July	0		
August	1	Via 1800 project line	Driver behaviour
September	0		
October	0		
November	0		
December	1	Phone call	Worker behaviour

Year: 2025

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March	1	FGJV online form	Driver behaviour
April	0		
May	0		
June	0		

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July	0		
August	0		
September	0		
October	0		
November	0		
December	0		

Year: 2026

Month	Number of Complaints	Method of Notification	Nature of Public Complaint
January	0		
February	0		
March			
April			
May			
June			
July			
August			
September			
October			
November			
December			

Complaints can be made to the following:
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Email - community@snowyhydro.com.au