

When is Snowy Hydro undertaking the Community Insights Campaign?

We are having conversations with community members between March and May 2024 to help inform Snowy Hydro's future community engagement and social impact work.

Will my response be confidential?

Yes, the survey is 100% confidential. All responses will be collated before results are reported, and no individual will be identified.

Who can take part in the survey?

Anyone aged 18 years and over who lives or owns property in the Snowy Monaro, Snowy Valleys, Towong, Bega Valley, or surrounding local government areas can participate in this survey.

What will happen with the results of the survey?

The results will be shared in a report prepared for Snowy Hydro by an external agency. After the report is received, a summary highlighting key results will be shared with the community.

What sort of things does the survey ask?

The survey has 33 questions separated into several categories. The questions include collecting participant demographic information, which will provide insights into participants' backgrounds.

The survey explores community concerns, sentiments and perceptions regarding the Snowy 2.0 project, including its impact on social infrastructure and services.

The latter questions focus on participant interactions with Snowy Hydro, satisfaction levels and suggestions for improvement in engagement efforts.

How will the community be informed about the survey findings?

The community will be informed about the survey findings through various channels, including email notifications, newsletters, and updates on Snowy Hydro's website and social media platforms.

Can I share the survey with others in my community?

Yes, of course. We would like to hear from as many community members as possible.

I don't have access to the internet, is it possible for me to complete a paper survey?

Snowy Hydro are mindful that not every community member will be able to complete the survey online.

A printed version of the survey is available at the following locations:

- Snowy Hydro Discovery Centre, Cooma
- Snowy Hydro Main Office Reception, Cooma
- Cooma Visitor Information Centre, Cooma
- Coffee Pedlar, Tumut
- Nimmitabel Bakery, Adaminaby
- Pickled Parrot, Khancoban
- Talbingo Supermarket, Talbingo
- NPWS Information Centre, Jindabyne
- Bush Chemist, Tumbarumba
- Corryong Visitor Information Centre, Corryong
- Merimbula Visitor Information Centre, Merimbula
- Bega Heritage Visitor Information Centre, Bega

Pop-up stall locations

Pop-up stall locations and dates will be published online at www.snowyhydro.com.au/haveyoursay and in local newspapers.

Can I still participate if I can't complete the online survey or attend one of the physical sites listed?

There are opportunities to complete the survey over the phone. To organise, please call 1800 623 776 or complete the Expression of Interest (EOI) form available at www.snowyhydro.com.au/haveyoursay

I have a different question – where can I ask it?

Our Community team welcomes your questions.

To contact us, please email: community@snowyhydro.com.au or phone 1800 623 776