



The huge bushfires that have recently affected the communities and towns across NSW Snowy Mountains have also impacted Snowy Hydro. Most importantly, having evacuated our staff from Kosciuszko National Park well before the fire front, no-one from Snowy was hurt or injured.

The good news is that the Snowy 2.0 site at Lobs Hole fared well and all our power stations are operational. Sadly we did suffer major losses in our operational township of Cabramurra. Our sincere thanks goes out to each and every volunteer firefighter and all emergency services personnel. Your dedication and commitment in the face of this disaster has been invaluable.

Snowy Hydro has always been a significant contributor to the region's economy. Our business and progress on Snowy 2.0 will be a key part of the region's recovery - let the rebuilding begin!

Snowy 2.0 work re-starts after the fire

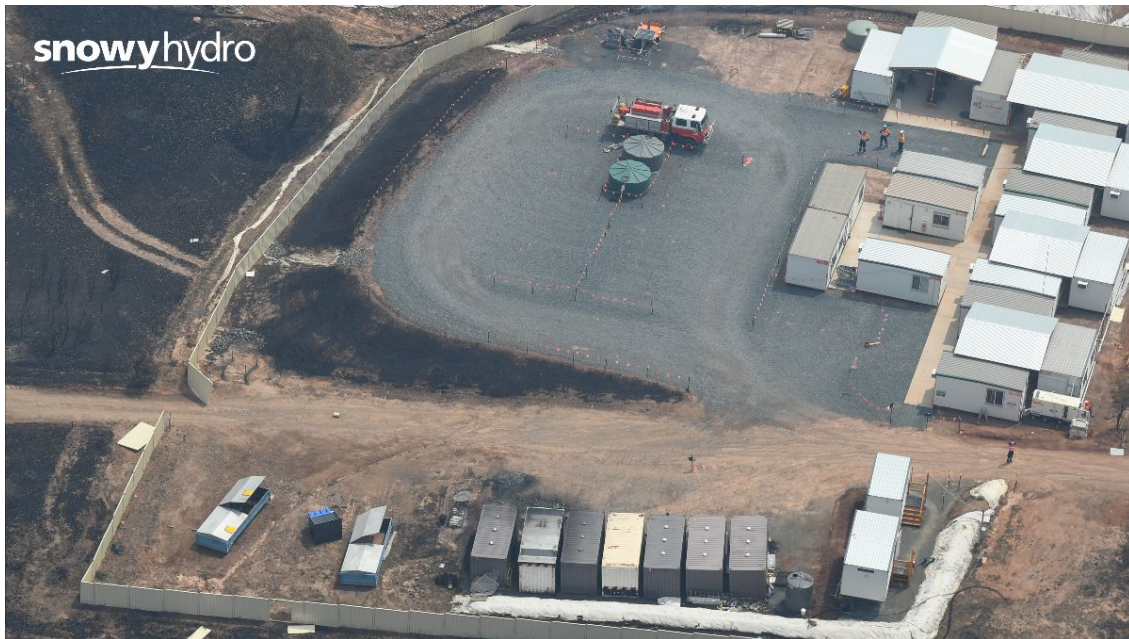


Work on the Snowy 2.0 project construction site at Lobs Hole is underway again, with far less damage to plant and equipment occurring from the bushfires than first anticipated.

Our staff, Snowy 2.0 contractors and project suppliers are currently re-mobilising to site and the bulk of the workforce will be back at work by the end of this week.

The priority following the fire was clearing fallen and dangerous trees from around the main access roads and working closely with the Rural Fire Service and National Parks and Wildlife Service to safely recommence work. The immediate tasks for the project are continuing with road construction, the main access portal excavation and site camp set-up, along with replacing lost ancillary equipment.

There are many local businesses already involved with Snowy 2.0 and we know how important it is for the local economy for project work to continue. With the Snowy Mountains economy facing the challenge of recovery, rebuilding the local economic and social benefits of a major regional infrastructure project like Snowy 2.0 will be more critical than ever.



Recovery and rebuild at Cabramurra



There has been considerable community interest in the bushfire damage to Cabramurra,

Snowy Hydro's operational town in the Snowy Mountains.

Sadly 36 houses were destroyed in the 4 January fire, along with several of the unit blocks, the school, the old ski club, and the Edinburgh Cottage where many members of the Royal family, including the Queen, and other guests have stayed over the years. Thankfully the main buildings housing the bistro and general store, the fuel depot and other buildings are all standing and will be a great base to rebuild from. Services have been restored to the township including power, water and sewerage.

Snowy Hydro is continuing to work closely with the Rural Fire Service and National Parks and Wildlife Service to establish safe access for staff.

Cabramurra is an important part of Snowy's history and we're already working on plans to rebuild the town. We plan to use the latest fire resistant building technologies to help the town withstand future bushfire threats.

Please be aware that the Cabramurra township is temporarily closed to the public due to safety reasons and there is currently no access to the town, with roads in the area expected to remain closed.

Many of the destroyed buildings contain asbestos and require specialist remediation and demolition, so the township is likely to remain closed for some months.



Red Energy and Lumo Energy bushfire assistance

Bushfire assistance update for our customers & volunteer firefighters.

Snowy Hydro's retailers Red Energy and Lumo Energy are expanding their bushfire financial assistance to support volunteer firefighters and help more customers affected across New South Wales, Victoria, South Australia and South East Queensland.

With the scale of the bushfire disaster, Red Energy and Lumo Energy are providing more help to bushfire-affected customers with the following measures:

- a \$200 bill credit for all volunteer firefighters who are Red or Lumo customers (regardless of where they live);
- a \$200 bill credit for all Red and Lumo customers who have been impacted by the fires;
- completely waiving energy and gas bills for any Red or Lumo customers who have lost their home, property or business to the bushfires, and
- free meter installation for affected customers so there is no charge when they are ready to have their supply reconnected.

Any customers in bushfire-affected areas should call the Red Energy Customer Care Team at their convenience on 131 806, or the Lumo Energy Customer Care Team on 1300 714 563, to have their bill credit applied immediately.

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