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HELP US TO CONTINUE SAVING LIVES PO BOX 7018 CANBERRA BC ACT 2610 P: (02) 6207 9923 F: (02) 6207 9927 WWW.SNOWYHYDROSOUTHCARE.COM.AU

BASE OPEN DAY 2010 Bigger and better than ever!

A NOTE FROM OUR CHAIRMAN MR. DAVID MARSHALL

It was gratifying to see thousands of Canberrans and visitors enjoy the Snowy Hydro SouthCare Base Open Day. The opportunity for adults and children to see the helicopter up close, to climb aboard and experience the size and feel of the aircraft is a great adventure. It also highlights the working environment of our courageous pilots, crew, paramedics and doctors. Often battling the challenging weather the helicopter is dispatched to assist a person in urgent need of medical assistance. They are rapidly transported quickly and with great professionalism to hospital and into the care of our top medical practitioners. Even when the journey is hazardous, dealing with adverse climatic conditions, turbulence and mountainous terrain, the team works in cramped conditions providing lifesaving attention to its precious patient. It is this dedication to saving lives that drives us to continue to support the Snowy Hydro SouthCare Helicopter Rescue Service. The almost 4,000 missions it has conducted over the past 11 years has had a dramatic impact on thousands of lives, and many who have taken that journey speak emotionally of their life that had been saved by our Rescue Helicopter. We sincerely appreciate the financial contribution and time so many companies, clubs, associations, councils, organisations, government departments and individuals make to ensuring our service continues its lifesaving flights.





Snowy Hydro SouthCare Base Open Day 2010 was a huge success with record crowds in excess of 8,000, excellent weather and more activities than ever before. Funds raised on the day exceeded \$20,000.

The Snowy Hydro SouthCare Base opened its doors to the Canberra and region's community on Sunday 21 Feb from 10am to 3pm who were able to look through the Snowy Hydro SouthCare rescue helicopter and speak to its crew.

Navy and Rural Fire Service choppers were also on display with the RFS Bell 212 making a spectacular scene flying in!

Emergency Services were represented by ACT fire Brigade, ACT Ambulance Service and the SES. The obstacle track by the ACT fire Brigade was great fun for the kids, with the ability to release water hoses on a simulated fire and photo opportunities in their fire trucks. The SES had an obstacle course to test everyone's abilities and the ambulance paramedics were on hand in case of injuries and heat stroke.

ACT Policing were also in attendance with patrol cars, officers and even Kenny Koala. Sirens and lights were going all day as the officers interacted with the record crowd.

The HeliSurveys joyrides were again immensely popular and were heavily booked all day. Money raised from the joyrides is directly donated to Snowy Hydro SouthCare.





BASE OPEN DAY 2010



There was plenty of action for the kids with face painting by Gecko Gang, the FARM paddock (again a huge hit) as well as the fairy floss from ServiceONE Members Banking.

Capital Chemist were very popular with helium balloons for everyone and the Capital Chemist hot air balloon made an appearance before falling subject to adverse wind conditions.

A new line of Snowy Hydro SouthCare merchandise was launched for sale to the public with the sling back pack being a favourite with the children.

On the sporting front Brumby Jack came along with CA Brumbies players as well as Canberra United players. Cam & Lisa from MIX 106.3 hosted a remote control helicopter competition with the players and children.

Through Presenting sponsor Robbo's Harley Davidson, Canberra Harley Owners Group were present to show off a number of exciting entrants in a best of show competition.

Also for the motoring enthusiasts the Holden Owners club brought their fantastic vintage cars along as well as hot rods. Brindabella MotorSport Club were also present with rally cars and proud owners.

Rotary was on hand providing invaluable support with a great BBQ. Guests were also treated to performances by SING Australia, Canberra Pipes and Drums as well as the Australian Rugby Choir from the inaugural Snowy Hydro Ltd stage.

CEO Steve Gregory says " Our Base Open Day is an opportunity to not just meet the public but provide the community with access to their rescue helicopter. A record crowd is indicative of the high level of support we receive from the Canberra and region's community." He adds "through our fundraising activity we keep the helicopter in the air saving lives and in fact providing a second chance at life. We are very appreciative of this year's support from both our community and presenting sponsor Robbos Harley Davidson. Now we need to make the 2011 Base Open Day even bigger again"



SPECIAL THANKS TO ROBBO'S HARLEY DAVIDSON FOR THEIR SUPPORT

Snowy Hydro SouthCare providing a second chance at life...

DECEMBER, JANUARY & FEBRUARY MISSIONS

01-Dec-09	66M Medical Retrieval
01-Dec-09	67M Medical Retrieval
03-Dec-09	Medical Retrieval
04-Dec-09	Medical Retrieval
04-Dec-09	Medical Retrieval
05-Dec-09	Search and Rescue -
	Overturned Boat
06-Dec-09	F Leg Injuries boating
	accident
07-Dec-09	67M Medical Retrieval
09-Dec-09	Beacon Search
10-Dec-09	16M Arm injuries
11-Dec-09	F Epileptic
12-Dec-09	16M Rolled ankle
	injury
14-Dec-09	Medical Retrieval
15-Dec-09	Medical Retrieval
15-Dec-09	2 X Burns patients
16-Dec-09	M stabbing injuries
17-Dec-09	40M Medical Retrieval
18-Dec-09	MVA
· / / / / / /	
18-Dec-09	83F Unwell
19-Dec-09	14M Head injury
20-Dec-09	43M Cardiac condition
20-Dec-09	26M Assault wound
22-Dec-09	51M Cardiac condition
23-Dec-09	Spinal injuries
26-Dec-09	Search and Rescue
26-Dec-09	18M Injuries after
77777	being hit by car
28-Dec-09	Medical Retrieval
	Haematemesis
28-Dec-09	
28-Dec-09	70F Medical Retrieval
28-Dec-09	40F Burns
29-Dec-09	50M stake in leg
30-Dec-09	Cliff fall: head, leg and
	chest injuries.
01-Jan-10	17F Medical Retrieval
01-Jan-10	21M Head and wrist
	iniuries
02-Jan-10	Medical Retrieval
03-Jan-10	55F Cardiac Condition
04-Jan-10	
	19M Fractured leg
05-Jan-10	54F Medial Condition
05-Jan-10	Male Head/Limb injury
06-Jan-10	M Breathing difficulties
08-Jan-10	16M Snake bite
09-Jan-10	82 Flail Chest
09-Jan-10	M MVA Head/Spinal
	injury
09-Jan-10	18M MVA Head/Spinal
	injury
	injury /

10-Jan-10 40M Back and head 10-Jan-10 11-Jan-10 13-Jan-10 13-Jan-10 15-Jan-10 16-Jan-10 16-Jan-10 17-Jan-10 17-Jan-10 17-Jan-10 18-Jan-10 19-Jan-10 19-Jan-10 20-Jan-10 22-Jan-10 22-Jan-10 23-Jan-10 23-Jan-10 24-Jan-10 24-Jan-10 25-Jan-10 25-Jan-10 26-Jan-10 27-Jan-10 28-Jan-10 29-Jan-10 29-Jan-10 30-Jan-10 30-Jan-10 31-Jan-10 31-Jan-10 01-Feb-10 02-Feb-10 03-Feb-10 04-Feb-10 06-Feb-10 07-Feb-10 07-Feb-10 07-Feb-10 08-Feb-10 10-Feb-10 12-Feb-10 14-Feb-10 16-Feb-10 16-Feb-10 17-Feb-10

injuries 2 x F dehydrated 60M Post operation 58M Medical Condition 36M Head bleed 57/72M Head injuries 70M Medical Condition M Boating injury Medical Retrieval 72F Breathing Difficulties 20F Pelvis and leg injuries 49F Medical Condition 70M Medical Condition 10F Abdominal injuries 54M MCA 30M MCA 2 x F medical conditions **80M Fractures 70F Medical Condition** 71M Medical Condition 32F Burns M Medical Condition 53M Brain injury M Assault injuries 50F Brain injury 23F Medical Condition 52M Post bike accident 45M Medical Condition 17M Medical Condition 70M Cardiac Condition 15F Leg injury 14M head injury **41M Infection** 35M Head injury post MVA 2 X 15M Medical Condition 48M Brain injury 82M Breathing difficulties 83M Medical Condition 56F Broken ribs **Medical Retrieval** Medical Retrieval 35M Medical Condition 26F Medical Condition M Stabbing victim M Hit by boat propellor 45F Medical Condition M Cardiac Condition 32M Spinal injuries



Historically, December through February are some of our busiest months whether people are holidaying at home, or travelling. This last quarter has seen our continuous high level of care for regional hospital patients, boating accidents, search and rescues, motor vehicle and motor cycle accidents to name a few.

The mission count as of March 15th is 3779, which still sees an average of more than one mission per day since our inception in 1998.

It's now more than ever that the Snowy Hydro SouthCare Rescue Helicopter Trust needs your support as a community. Whether you help by placing donation tins in your workplace, hold a fundraising evening, or volunteer, please call us on (02) 6207 9923.

8-Feb-10	48F Horse fall
9-Feb-10	19F Seizures
0-Feb-10	Medical Condition
1-Feb-10	80M Medical Condition
2-Feb-10	89F Crushed leg
2-Feb-10	33F Medical Condition
3-Feb-10	64F Broken femur
4-Feb-10	67M Stroke
4-Feb-10	30M Fractured foot
4-Feb-10	58F Cardiac Condition
5-Feb-10	76M Snake Bite
7-Feb-10	20F Spinal injuries
8-Feb-10	M Cardiac Condition
8-Feb-10	18M Head injury
8-Feb-10	60M Burns



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PATIENT UPDATE One of our charity golf day sponsors came on board with a family member rescued by SHSC





In February 2001, Steve Michaux was doing what he enjoyed - free diving. He was trying out a new trick and asked three other boys in the area to watch him do the triple back flip.

He back flipped, dived, and never came up for air. Kaleen boys Brett Price, 18, his 15-year-old brother Sam, and friend Ryan Quade, 18, of Charnwood, immediately jumped into the water to find him, and their split second decision saved his life.

After wading him to a rock ledge, the boys rang emergency services who sent fire crews and the Snowy Hydro SouthCare Rescue Helicopter to retrieve him.

After fire crews got him to higher ground, he was winched into the Snowy Hydro SouthCare Rescue Helicopter, stabilised and transported to The Canberra Hospital with serious head injuries.

That was nearly 8 years ago and since then Steve has put an enormous amount of effort using his experience and intelligence to help those that helped him.

Marrying his wife Cassie, he then packed up and moved to Sydney where he is now installing modern operating theatre equipment in hospitals around Australia and overseas.

Steve and his father in law Lincoln have worked tirelessly to help those in need, including being the sole organizers of a basketball carnival for 500 Australian and Papua New Guinean youths as well as many

other sporting and social activities.

Steve has also helped Lincoln set up Beaconhill, a company dedicated to helping businesses, major projects, organisations and people to be clear about their direction and helping them navigate theirway there.

BEACONHILL Consulting works with the private sector and all levels of government to deliver outstanding solutions in

Strategic Consulting, Public Program Management and Planning and **Development Services.**

The BEACONHILL team is a dedicated group of people with energy and imagination, who are looking to the future.

www.beaconhill.net.au

SNOWY HYDRO LTD An update from our major and naming-rights sponsor



Snowy Hydro Ltd Chief Executive Officer and Managing Director, Mr. Terry Charlton has now joined the Snowy Hydro South-Care Board of Directors.

Snowy Hydro Ltd has been the major and naming rights sponsor of the service for the past 10 years and this appointment will continue to strengthen the company's link with this vital community service.

"This service is valued in every part of our region" says Mr. Charlton. "We all know families who have been directly involved in a rescue or hospital transfer and I am delighted to join the board and further assist in the excellent achievements of the team". Snowy Hydro SouthCare is the foundation of Snowy Hydro's community partnership program and the company's largest sponsorship. Snowy Hydro's partnership program also extends into other areas including significant financial and in kind support to the major festivals and events throughout the Snowy Mountains Region and the highly successful Snowy Hydro Young Driver Program.

Despite the uncertainties created by the exclusion of Snowy Hydro Ltd from the NSW Electricity sales process we remain committed to our support of Snowy Hydro SouthCare, Young Driver programs and the regional festivals and events including the Jindabyne Flowing Festival, Tumut Festival and TumbaFest in Tumbarumba. **Corryong Man From Snowy River Festival** 8-11 April 2010 www.bushfestival.com.au

Tumut Festival of the Falling Leaf 23-25 April 2010 www.fallingleaffestival.org



PROVIDING A SECOND CHANCE AT LIFE

THANK YOU. Sponsors, donors and volunteers make this rescue service possible

Protect yourself while using EFTPOS

Thousands of Australians fall victim to different types of frauds each year and recently, there has been an increase in the number of frauds involving EFTPOS terminals.

EFTPOS terminal manipulation fraud is when an EFTPOS terminal has been tampered with in order to gather card information from individuals - the information gathered can be both that of account numbers and PIN numbers. Then those who possess the information commit fraud with the attached accounts.

While the banking sector is working closely with many shopping facilities to keep EFTPOS terminals secure and reliable, there are some simple things we can all keep in mind to help minimise this threat:

- **Regularly change your PIN**
- Followingan EFTPOStransaction, check store receipts for any irregularities – i.e. the store name, details, and location should all match the store from which you made your purchase
- Regularly check your account statements
- Be aware of the amount of funds you have in your account
- Cover your PIN when entering it into a terminal, and
- Where possible and if it is available to you, use chip enabled card technology, which provides greater protection against counterfeiting.

More information on fraud awareness can be found on SERVICE ONE's website at www.somb.com.au.



Service One Credit Union Ltd, operating as SERVICE ONE Members Banking ABN 42 095 848 598 | AFSL

240836 information courtesy of Genworth Financial





www.ccfa.com.au

ServiceOn

Members Banking

www.somb.com.au



www.snowyhydro.com.au

www.dairyfarmers.com.au



www.capitalchemist.com.au



www.rotary.org.au



www.alacritytech.com.au

www.wintv.com.au



www.kowalski.com.au



http://au.bartercard.com/



www.jjmf.org.au



www.yellowpages.com.au



www.lionsclubs.org.au



www.mix106.com.au





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COMMUNITY CORNER Tumut Shire Donate \$10,000 to Snowy Hydro SouthCare



On Thursday 18th of Feburary, during Snowy Hydro SouthCare Awareness Week, CEO Steve Gregory graciously accepted a cheque from Tumut Shire Mayor Trina Thompson on behalf of its rate paying citizens.

Mr.Gregory says"The support of our regional community is vital to the Snowy Hydro SouthCare Rescue Helicopter remaining in the air saving lives and providing a second chance at life. The \$10,000 received from the Tumut Shire Council is a fantastic show of support. Tumut is a very special town for us as we have a Friends of Snowy Hydro SouthCare Chapter based here and the Snowy Hydro SouthCare Rescue Helicopter itself is no stranger from a mission perspective. We would like to thank the Mayor and her fellow councillors for their continued support."

MAKE A DIFFERENCE TO YOUR COMMUNITY

There are many ways to get involved with Snowy Hydro SouthCare. From volunteering to making a donation or becoming a corporate sponsor, there is something for everyone. Getting involved is as easy as filling in your details on the right and returning the form to: Snowy Hydro SouthCare, P.O. Box 7018 CANBERRA BC ACT 2609 Alternatively, contact our staff directly at (02) 6207 9923 for more information.

**All donations of \$2.00 or more are taxdeductible and can be made by cheque, money order, Visa, Mastercard, Amex or Diners cards.

Name:	
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mail:	
I would like to DONATE to Snowy Hydro SouthCare (enter details below).	,
I want to know more about becoming a VOLUNTEER.	
Add my mobile phone number to your MISSION ALERT SERVICE .	
I am interested in finding out more about CORPORATE SPONSORSHIP.	
Please email me the Snowy Hydro SouthCare E-NEWSLETTER , Rotor Wra	ap.
I would like information on BEQUESTS as part of my will	
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MAKE A DONATION TODAY! CALL (02) 6207-8375